

1. WHO WE ARE

Swissquote Ltd is a subsidiary of Swissquote Bank Ltd in Switzerland. We are part of the Swissquote group of companies (the “Swissquote Group”).

2. WHAT INFORMATION WE COLLECT ABOUT YOU

We collect information you enter when using our website and when you apply to open an account with us. We also collect information when you voluntarily complete client surveys, provide feedback or register for special offers. Website usage information is collected using cookies.

3. HOW WE WILL USE THE INFORMATION ABOUT YOU

We use the information about you to conduct our business of providing you with a range of financial services. This information particularly serves to establish and manage your account, process your orders, improve our services and products and, if you agree, send you material about other products and services we think may be of interest to you. We also use your information collected from the website to personalise your repeated visits to our website.

We may share your information within the Swissquote Group or with our agents. We may also, from time to time, share your information with governmental or judicial bodies or agencies or our regulator, as required by law.

For more information on how we may process and use your information when you are a client, please refer to section 20 of our Terms and Conditions of Business.

4. ACCESS TO YOUR INFORMATION AND CORRECTION

Upon your request, we will send you a copy of the information that we hold about you. We may take a small charge for this service.

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

5. COOKIES

5.1. WHAT ARE COOKIES?

Cookies are small text files placed on your computer, smartphone or other device when you visit our website. They allow us to distinguish you from other users, which helps us give you an enhanced website experience. Cookies allow you to do many things such as log on to your account, apply for products and services online and use financial tools.

5.2. WHAT COOKIES DO WE USE?

We use three types of cookies on our website: essential cookies, performance cookies and tailored content cookies.

Essential cookies enable you to operate vital functions of our website and trading platform. If these are disabled, you may not be able to access the platform or other significant parts of the website.

Performance cookies allow us to recognise and count the number of visitors and to see how visitors move around the site when they are using it. This helps us to improve the way our website works, for example by making sure users are finding what they need easily.

Tailored content cookies allow us to tailor the content of our website to suit you and link with other websites, such as social media websites. For example, instead of displaying promotional messages about products you already have, they let us show you other services you might be interested in. We only use cookies set by our trusted business partners to provide you with Swissquote products and services and will only show you Swissquote branded advertisements on our website.

For more information about cookies, visit allaboutcookies.org.

5.3. HOW TO DISABLE COOKIES

When you visit our website, we will ask for your permission to use cookies. If you wish to disable all cookies, you can do this through your browser settings.

However, please be aware that cookies are often used to enable and improve certain functions on our website. If you choose to opt-out of certain cookies, it is likely to affect how our website works.

For more information about how to disable cookies, including instructions on how to amend your cookie settings for a variety of browsers and how to delete existing cookies from your device, visit allaboutcookies.org.

6. **CHANGES TO OUR PRIVACY AND COOKIES POLICY**

We keep our Privacy and Cookies Policy under regular review and consequently, it may change at any time in the future. We will place any updates on our website.

7. **HOW TO CONTACT US**

If you wish to contact Swissquote Ltd, please refer to the Contact us page.